

Electrical safety

Electrical checks

We need to carry out regular electrical safety checks on wiring, switches, light fittings and sockets. We do this every five years in communal areas. We are also introducing a programme of 10-year safety certification in your homes.

We will contact you when your electrical safety check up is due. Please give our contractor access to carry out these important checks. If you don't we may have to take action to gain entry to your home.

Electrical hazards

Some electrical hazards are easy to spot, including:

- frayed, cut or damaged leads
- cracked or damaged cases on plugs and appliances
- burn marks on plugs, leads or appliances
- blowing fuses or tripping circuit breakers, and
- damaged plug sockets or light switches.

Electrical do's and don'ts

- **DO** report electrical problems straight away.
- **DO** follow manufacturer's instructions when using appliances.
- **DO** use an RCD (Residual Current Device) when using electrical equipment outdoors.
- **DO** remove plugs from sockets carefully. Pulling out a plug by the cable puts a strain on the plug which can be dangerous.
- **DON'T** repair your own electrical installations or appliances – or attempt to repair damaged or worn-out wiring, switches or lights.
- **DON'T** bring portable mains-powered appliances into the bathroom.
- **DON'T** use any appliance that has a worn flex.
- **DON'T** use any electrical appliance with wet hands.
- **DON'T** attempt to repair or replace damaged or worn out wiring, switches or lights yourself.



Your questions answered

I've broken a plug socket, can I fix it myself?

It is unsafe for anybody other than a NICEIC accredited engineer to carry out electrical repairs. Please contact us to discuss any broken sockets immediately.

I think I may have an electrical fault in my home

Call us immediately if you think you have a fault with your wiring, sockets or switches.

When was the last check on my home?

We carry out checks every time a new tenant moves in and then no more than every five years after that. You are welcome to call us about when your next check is due.

